DENTAL CROWN TREATMENT

Important post-operative care & aftercare instructions

ALEXANDRA HILLS DENTAL



WHAT TO EXPECT AFTER CROWN TREATMENT

- Mild sensitivity to hot, cold or pressure and some gum tenderness can occur for a few days. Avoid extreme temperatures if they trigger discomfort. Contact us if symptoms worsen or do not settle.
- **Sensitivity should gradually settle within 2 weeks**. Please contact us if it becomes severe, worsens, affects your sleep, or does not improve as expected.
- Your bite should feel comfortable once the numbness has worn off. **If the crowned tooth feels too high or your teeth do not meet evenly allow 1 week to settle before contacting us for an assessment**; a small adjustment may be needed.

LOOKING AFTER YOUR CROWN

- Brush twice daily with a soft-bristled toothbrush and fluoride toothpaste. Gently clean along the gumline where the crown meets the natural tooth.
- Clean between your teeth daily and keep the crown margin clean. The crown itself cannot decay, but the natural tooth around or underneath it can.
- For the first 24 hours, avoid eating on the crown as the cement continues to set. Where practical, chew on the opposite side while you adjust to the new crown.
- Avoid chewing ice, hard lollies, pens or other hard objects. Crowns are durable but can still chip, fracture or loosen under excessive force.
- If the gum is tender, gently rinse with warm salt water (½ teaspoon in a cup of warm water) and spit it out; do not rinse while numb. Avoid smoking while the gum is sore. If you grind or clench, ask whether a night guard is appropriate.
- For pain relief, use only medicines that are suitable for you and follow your dentist/pharmacist's advice and the product label.

THINK OF YOUR CROWN AS A PROTECTIVE HELMET

Your crown protects and strengthens the tooth underneath, but it isn't indestructible. Avoid excessive biting force, keep the crown and surrounding gums clean, and attend regular check-ups to help protect your investment and keep your tooth healthy for years to come.

WHEN SHOULD YOU CONTACT THE PRACTICE?

- The crown feels loose, moves, chips or comes off.
- Your bite feels uneven, or you have pain when biting that does not settle.
- Pain or sensitivity is severe, worsening or persistent, or you develop swelling or other concerning symptoms.
- You have any concerns regarding the crown.

DENTAL CROWN WARRANTY

ALEXANDRA HILLS DENTAL



Only for qualifying defects in the lab-fabricated crown itself

Patient Name: **Tooth/Teeth Treated:**

Treatment Completed Date:

OUR PROMISE TO YOU

The practice offers a voluntary 5-year limited warranty on the lab-fabricated crown, starting from the date the permanent crown is fitted. If our dentist assesses the crown and confirms that it has a defect in the crown material or manufacture itself, we will arrange a replacement crown at no charge, subject to the terms below.

WHAT IS COVERED?

- The warranty applies only when a clinical assessment confirms a defect in the crown itself, such as a material or manufacturing defect.
- If accepted, the practice will replace the defective crown at no charge where no separate treatment is needed. Any additional treatment for the tooth, root, gums or supporting structures will be explained before proceeding.
- Coverage runs for 5 years from final cementation. Contact us promptly if the crown loosens, chips or breaks, and keep any part that comes off for assessment.

WHAT IS NOT COVERED BY THIS VOLUNTARY WARRANTY?

This voluntary warranty does not cover problems caused by factors other than a defect in the crown itself, including:

- Decay around or underneath the crown, including decay associated with plaque build-up or inadequate home care.
- Gum disease, gum recession, or changes in the tooth or surrounding tissues.
- Fracture or failure of the natural tooth, root or underlying build-up; nerve/pulp problems; or need for root canal treatment or extraction.
- Accidents, trauma, impact, biting very hard objects/foods, or other excessive forces.
- Grinding or clenching, particularly if a recommended night guard is not used.
- Not attending routine examinations and cleans at least every 6 months, or more often if your dentist recommends a shorter interval.
- Not maintaining effective daily oral hygiene or not following relevant care instructions.

WHAT WE ASK YOU TO DO

- Brush twice daily with fluoride toothpaste and clean between your teeth daily.
- Attend examinations and professional cleaning/periodontal maintenance at the interval recommended for you. Some patients need visits more often than every 6 months.
- Follow advice for protecting your crown, including wearing a night guard if recommended.
- Contact us promptly if the crown loosens, chips, fractures or comes off, or if you develop persistent pain or swelling.

HOW TO MAKE A WARRANTY CLAIM

Contact us using the details below. Tell us which tooth is involved, when the crown was fitted and what has happened. You will need to attend a clinical assessment; the dentist may inspect the crown and consult the laboratory before deciding whether it is covered. We will explain the outcome and any additional costs before non-warranty treatment.

COSTS AND YOUR RIGHTS

For an accepted claim, the practice covers the replacement crown and standard work required solely to replace the confirmed defect. Patients are responsible for ordinary travel costs and treatment for separate issues, unless the law requires otherwise. Contact us before arranging third-party work or incurring other costs. To request reimbursement for expenses you believe relate to an accepted claim, contact the practice and provide receipts for assessment.

This voluntary warranty is in addition to your rights under the Australian Consumer Law. It does not remove, restrict or replace those rights.

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